



[Customer Name]
[Address Line 1]
[Address Line 2]
[City, State, Zip Code]

RE: Orange County Power Authority, your new renewable energy provider and an update on enrollment in SCE's Critical Peak Pricing Program

Dear [Customer Name]:

Beginning in April 2022, Orange County Power Authority (OCPA) becomes your local renewable energy provider. OCPA, an independent, not-for-profit Community Choice Energy (CCE) provider serves businesses and residents with cleaner energy at competitive rates. To make things convenient, your business will be automatically enrolled. You're all set — there's no need to do anything.

In 2002, the California legislature invited cities and/or counties to procure electricity for customers within their respective jurisdictions. By joining the millions of Californians already benefiting from CCE programs, OCPA is moving your community toward a sustainable future, which makes it more resilient, independent, and healthy.

THE POWER OF COMMUNITY CHOICE ENERGY:

- Cleaner power at competitive rates
- Reinvesting revenue into your community
- Local control by community leaders

You are currently enrolled in SCE's Critical Peak Pricing (CPP) program. This program is not yet available to Orange County Power Authority customers and, unless you opt-out of OCPA service, you will be removed from this SCE program upon enrollment in OCPA service in April 2022. Any credit accrued prior to the transition will be applied to the last SCE bundled service bill. If you return to SCE after the 60-day post enrollment period and re-enroll into SCE's CPP program, you will not be eligible for bill protection.

Customers enrolled with OCPA benefit from renewable energy options, moving toward a more sustainable future which makes Orange County a more resilient, independent and healthy community.

Making access to renewable energy easy.

OCPA purchases renewable energy and feeds it into the grid, while SCE continues to deliver that power and maintain the lines. You'll remain a SCE customer; we're simply cleaning up the power grid and adding cleaner electricity to the lines for you.

You're in control of how clean you want your electricity to be.

OCPA's tiered programs allow you total control over your renewable energy consumption and environmental responsibility. There's a tier for every business, including a 100% Renewable Choice program which allows you to stay in tune with consumers who make purchasing decisions based on a brand's sustainability practices.

To learn more about OCPA service or programs, please visit OCPower.org or call 1-866-2-OCPOWER (1-866-262-7693).

OCPA is pleased to be your new renewable energy provider!

ORANGE COUNTY POWER AUTHORITY
CUSTOMER SUPPORT TEAM