

A POWERFUL CHANGE IS COMING

DEAR NEIGHBOR,

A powerful change is taking place that puts you in control of your energy supply. This is a truly historic moment for our community.

Beginning in October 2022, Orange County Power Authority (OCPA) will automatically become your local energy provider, giving you control of how much renewable energy you will use. OCPA is an independent, locally governed, not-for-profit Community Choice Energy (CCE) provider. By joining millions of Californians already benefiting from CCE programs, we're moving our community toward a sustainable future, which makes us more resilient, independent, and healthy.

THE POWER OF COMMUNITY CHOICE ENERGY:

- Cleaner power at competitive rates
- Reinvesting revenue into our community
- Local control by community leaders

OCPA customers have the same access to rate assistance programs as SCE customers. Rate relief provided through the CARE, FERA, AMP, HEAP or Medical Baseline programs also apply to OCPA customers.

For more information regarding Solar/Net Energy Metering (NEM) please visit OCPower.org/NEM.

OCPA is pleased to be your renewable energy provider of choice!

ORANGE COUNTY POWER AUTHORITY
CUSTOMER SUPPORT TEAM



SOURCE

OCPA buys electricity from traditional and renewable resources.

DELIVERY

SCE delivers the electricity and maintains the grid.

CUSTOMER

Customer chooses how much renewable energy to use—100% Renewable Choice, Smart Choice or Basic Choice.

ocpower.org



To learn more and to review in 中文, 한국어, español, Tiếng Việt, فارسی, Tagalog, 日本語, visit OCPower.org/notices or call **1-866-2-OCPOWER** (1-866-262-7693).

Terms & Conditions of Service

Opt Out You will be automatically enrolled with OCPA. If you want to remain an SCE customer, you must opt out. You may request to opt out of OCPA at any time by calling 1-866-2-OCPOWER (1-866-262-7693) or visiting ocpower.org. Please have your SCE account information on hand to process your request. There is no fee to opt out of OCPA. Please be advised that if you do opt out and return to SCE, you will not have the option to return to OCPA for a full year and be subject to SCE's current rates, terms, and conditions of service. For information on SCE's terms and conditions visit sce.com. Accounts will be transferred on the day the electric meter is read and cannot be transferred during the middle of a billing cycle. Opt out requests received at least 5 days prior to a customer's meter read date will be processed for that meter read date; all other opt out requests will be processed on the subsequent meter read date. Customers who opt out or otherwise stop receiving service from OCPA will be charged for all OCPA electricity used before ending OCPA electric service. **Continued on back ►**

Rates Orange County Power Authority electric generation rates are set to provide cleaner electricity at competitive rates. OCPA rates are subject to change. Changes to rates will be adopted at duly noticed public meetings by the OCPA Board of Directors. Changes to OCPA or Southern California Edison rates will impact cost comparisons between OCPA and SCE. SCE charges OCPA customers a monthly Power Charge Indifference Adjustment and a Franchise Fee Surcharge. OCPA has accounted for these additional charges in calculating rates. Note, that OCPA rates are competitive with SCE rates, even with these fees. Available rates can be reviewed at ocpower.org or by calling 1-866-2-OCPOWER (1-866-262-7693).

Billing You will receive a single monthly bill from SCE that includes OCPA's electric generation charges. SCE collects authorized charges from OCPA customers for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from OCPA or SCE. OCPA's electric generation charge replaces SCE's electric generation charge. OCPA's charge is not a duplicate charge or extra fee. SCE will continue to charge you for electric delivery services. If you opt out of OCPA, SCE will resume charging you for electric generation.

Enrollment OCPA is the default electricity provider in member agency jurisdictions. You hereby acknowledge and agree that if you opt out of OCPA and return to SCE electric generation service any time after you are enrolled, your electricity account(s) will be subject to SCE's transitional rates based on energy market prices and other terms and conditions of service. Many accounts within OCPA's service area are automatically enrolled with OCPA's 100% Renewable Choice energy service unless the account holder chooses to opt out or choose to sign up for Basic Choice or Smart Choice. For more information regarding member agencies and service offerings, you may call 1-866-2-OCPOWER (1-866-262-7693) or visit ocpower.org.

Discount Programs If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, or Level Pay, you will continue to receive all benefits and discounts as an OCPA customer.

Failure to Pay OCPA may transfer your account to SCE upon 60 calendar days' written notice if you fail to pay your bill. If your service is returned to SCE, you will still be required to pay any unpaid charges at that time.

Customer Privacy Policy The policy can be found at ocpower.org or by calling 1-866-2-OCPOWER (1-866-262-7693).