

DEAR BUSINESS NEIGHBOR,

A powerful change is taking place that puts you in control of your energy supply. This is a truly historic moment for your business and community.

Orange County Power Authority (OCPA) is an independent, not-for-profit Community Choice Energy (CCE) provider that serves businesses and residents with cleaner energy at competitive rates. By joining millions of Californians already benefiting from CCE programs, OCPA is moving your community toward a sustainable future, which makes it more resilient, independent, and healthy.

THE POWER OF COMMUNITY CHOICE ENERGY:

- Cleaner power at competitive rates
- Reinvesting revenue into your community
- Local control by community leaders

YOU ARE INVITED TO LEARN ABOUT OCPA AT A VIRTUAL TOWN HALL MEETING.

Following a brief presentation, you'll have the opportunity to submit your questions.

JOIN OCPA CHAIRMAN MIKE CARROLL

MARCH 22, 2022 AT 1 P.M.

VISIT [ZOOM.US/JOIN](https://zoom.us/join) AND ENTER
MEETING ID: **864 5718 2834**

Beginning in April 2022, OCPA becomes your local renewable energy provider. To make things convenient, your business will be automatically enrolled. You're all set — there's no need to do anything.

For more information, please visit [OCPower.org](https://ocpower.org) or call 1-866-2-OCPOWER (1-866-262-7693).

OCPA is pleased to be your renewable energy provider of choice!

ORANGE COUNTY POWER AUTHORITY
CUSTOMER SUPPORT TEAM

ocpower.org



Terms & Conditions of Service

Orange County Power Authority electric generation rates are set to provide cleaner electricity at competitive rates. OCPA rates are subject to change. Changes to rates will be adopted at duly noticed public meetings by the OCPA Board of Directors. Changes to OCPA or Southern California Edison rates will impact cost comparisons between OCPA and SCE. SCE charges OCPA customers a monthly Power Charge Indifference Adjustment and a Franchise Fee Surcharge. OCPA has accounted for these additional charges in calculating rates. Note, that OCPA rates are competitive with SCE rates, even with these fees. Available rates can be reviewed at ocpower.org or by calling 1-866-2-OCPOWER (1-866-262-7693).

Billing You will receive a single monthly bill from SCE that includes OCPA's electric generation charges. SCE collects from OCPA customers authorized charges for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from OCPA or SCE. OCPA's electric generation charge replaces SCE's electric generation charge. OCPA's charge is not a duplicate charge or extra fee. SCE will continue to charge you for electric delivery services. If you opt out of OCPA, SCE will resume charging you for electric generation.

Enrollment OCPA is the default electricity provider in member agency jurisdictions. You hereby acknowledge and agree that if you opt out of OCPA and return to SCE electric generation service any time after you are enrolled, your electricity account(s) will be subject to SCE's transitional rates based on energy market prices and other terms and conditions of service. Many accounts within OCPA's service area are automatically enrolled with OCPA's 100% Renewable Choice energy service unless the account holder chooses to opt out or choose to sign up for Basic Choice or Smart Choice. For more information regarding

member agencies and service offerings, you may call 1-866-2-OCPOWER (1-866-262-7693) or visit ocpower.org.

Discount Programs If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, or Level Pay, you will continue to receive all benefits and discounts as an OCPA customer.

Opt Out You may request to opt out of OCPA at any time by calling 1-866-2-OCPOWER (1-866-262-7693) or visit ocpower.org. Please have your SCE account information on hand to process your request. There is no fee to opt out of OCPA. Please be advised that if you do opt out and return to SCE, you will not have the option to return to OCPA for a full year and be subject to SCE's current rates, terms, and conditions of service. For information on SCE's terms and conditions visit sce.com. Accounts will be transferred on the day the electric meter is read and cannot be transferred during the middle of a billing cycle. Opt out requests received at least 5 days prior to a customer's meter read date will be processed for that meter read date; all other opt out requests will be processed on the subsequent meter read date. Customers who opt out or otherwise stop receiving service from OCPA will be charged for all OCPA electricity used before ending OCPA electric service.

Failure to Pay OCPA may transfer your account to SCE upon 60 calendar days' written notice if you fail to pay your bill. If your service is returned to SCE, you will still be required to pay any unpaid charges at that time.

Customer Privacy Policy The policy can be found at ocpower.org or by calling 1-866-2-OCPOWER (1-866-262-7693).