# Strategic Plan

2023 - 2026





## **OCPA Mission Statement**

Provide renewable energy at competitive rates and equitably reinvest to support sustainable communities.





#### **OCPA Vision Statement**

Our vision is to think globally and act locally by empowering our communities with choice in energy needs. We are committed to transforming the energy landscape, driving a sustainable future and beyond by empowering and enabling our communities, and ensuring that no community is left behind in this transition to renewable energy.





### **Key Focus Areas**

Attracting and Increasing Member Agencies

Financial Sustainability

**Energy Procurement** 

Rebuilding Public Trust

Branding/Marketing Communications/Public Outreach & Engagement

Recruitment and Retention of a Talented Team





| GOAL  | DEADLINE          |          | RESPONSIBLE PARTY                 | STATUS      |
|---|-------------------|----------|-----------------------------------|-------------|
| Attracting and Increasing Member Agencies   |                   |          |                                   |             |
| Conduct an annual survey of potential member age and needs.   | encies' interests | Q4 2023  | CEO                               |             |
| Create and develop an outreach strategy that educe new member agencies on the benefits of CCAs.   | ates potential    | Q4 2023  | Communications & External Affairs | Ongoing     |
| Conduct quarterly meetings with policy staff from pagencies to engage in discussions about strategies greenhouse gas emissions, promote electrifications funding sources. | s to reduce       | Q4 2023  | CEO                               | Ongoing     |
| Attract two new member agencies.  |                   | Annually | CEO                               | In Progress |





| GOAL  | DEADLINE   | RESPONSIBLE PARTY                  | STATUS               |  |
|---|--|------------------------------------|----------------------|--|
| Financial Sustainability  |  |                                    |                      |  |
| Establish long-term disciplined fiscal and operational strategies to obtain an investment-grade credit rating in 2027.  | Q4 2023  | CFO                                | Complete/<br>Ongoing |  |
| Ensure rates are sufficient to generate returns and meet expenses, aiming to have the Rate Stabilization Reserves Fund in the range of 30-50% of total operating expenses from FY2024/2025 through FY2026/2027. | Annual Rate<br>Approval<br>Timeframe<br>(December Every<br>Year) | CFO/CEO                            | Complete/<br>Ongoing |  |
| Conduct an annual rate design workshop with the Board to review and refine rate structures.   | Q4 Every Year  | CFO                                | Complete/<br>Ongoing |  |
| Implement a new forecasting function that integrates software and resources to enhance insights, planning, and reporting capabilities.  | Q4 2024  | Director of Power Services/CFO     |                      |  |
| Perform a comprehensive Cost-of-Service analysis and design retail rates.   | Q3 2026  | CFO                                |                      |  |
| Achieve cost savings in energy procurement through the implementation of structured financing.  | 2028   | Director of Power Services/CFO/CEO |                      |  |





| GOAL  | DEADLINE | RESPONSIBLE PARTY                      | STATUS   |  |
|---|----------|--|----------|--|
| Energy Procurement  |          |  |          |  |
| Create/adopt energy procurement policy to guide future power purchase agreements.   | Q4 2023  | Director of Power Services/ CEO        | Complete |  |
| Contract for renewable Power Purchase Agreements that will ensure 100% of OCPA's electric demand by 2030.                           | Ongoing  | Director of Power Services/ CEO        | Ongoing  |  |
| Establish contracts for the development of small-scale local distributed storage facilities with a capacity of 1-5 MW each.         | Q4 2024  | Director of Power Services/ CEO        |          |  |
| Establish precise metrics and effective tools that can proficiently identify, avoid, and mitigate market and credit risks for OCPA. | Q1 2024  | Director of Power Services/<br>CFO/CEO |          |  |
| Allocate resources to invest in new renewable and energy storage technologies.  | Q4 2024  | Director of Power Services/<br>CFO/CEO |          |  |
| Forge partnerships with other CCAs to acquire shared resources, mitigate development risks, and capitalize on economies of scale.   | Q3 2024  | Director of Power Services/<br>CFO/CEO |          |  |





| GOAL   | DEADLINE | RESPONSIBLE PARTY                 | STATUS               |  |
|--|----------|-----------------------------------|----------------------|--|
| Rebuilding Public Trust  |          |                                   |                      |  |
| Complete 24-point Improvement Plan.  | Q4 2023  | CEO/CFO                           | Complete             |  |
| Educate the public on the mission, vision, values, and benefits of OCPA.   | Ongoing  | Communications & External Affairs | Complete/<br>Ongoing |  |
| Continue building relationships with media outlets, create a steady drumbeat of news and milestones and cultivate an increase in neutral and positive stories.   | Ongoing  | Communications & External Affairs | Complete/<br>Ongoing |  |
| Continue building positive relationships with non-governmental organizations, including businesses advocacy and trade associations, multicultural organizations, community-based-organizations and environmental and sustainability. | Ongoing  | Communications & External Affairs | Complete/<br>Ongoing |  |
| Develop a sustained outreach program to elected officials and their staff.   | Q4 2023  | Communications & External Affairs | Complete/<br>Ongoing |  |
| Establish potential grant opportunities for member agencies and customers.   | Q3 2024  | Communications & External Affairs |                      |  |
| Launch the development of a community power plan with a focus on engaging member agencies on the type of customer programs that are most useful and relevant and a customer programs implementation plan.                            | Q2 2024  | Communications & External Affairs |                      |  |





| GOAL   | DEADLINE | RESPONSIBLE PARTY  | STATUS   |  |
|--|----------|--|----------|--|
| Branding/Marketing Communications/ Public Outreach & Engagement  |          |  |          |  |
| Conduct primary research (survey and focus groups) to establish baseline awareness.  | Q3 2023  | Communications & External Affairs  | Complete |  |
| Conduct tracking surveys annually in July 2024, 2025, and 2026.  | Ongoing  | Communications & External Affairs  |          |  |
| Develop crisis communications/issues management plan.  | Q3 2023  | Communications & External Affairs  | Complete |  |
| Leverage key insights from the primary research to refresh the existing marketing communications/public outreach and engagement plan.  | Q4 2023  | Communications & External Affairs  | Complete |  |
| Update public outreach materials (e.g., website, brochures, fact sheets).  | Q3 2023  | Communications & External Affairs  | Complete |  |
| Launch new brand campaign that is informed by primary research.  | Q4 2023  | Communications & External Affairs  | Complete |  |
| Develop and implement Supplier Diversity Plan that is consistent with state responsibilities and policies in place in member agencies.   | Q4 2023  | Communications & External<br>Affairs/Regulatory & Legislative/Power<br>Procurement | Complete |  |
| Consider re-naming the entity to attract member agencies outside the region. Develop a naming strategy with creative rationale and new name options (July 2023). Test new names during the July/August 2023 survey and subsequent focus groups in September. | Q4 2023  | Communications & External Affairs  | Complete |  |





| GOAL   | DEADLINE | RESPONSIBLE PARTY  | STATUS                |  |
|--|----------|--------------------|-----------------------|--|
| Recruitment and Retention of a Talented Team   |          |                    |                       |  |
| Recruit permanent Chief Executive Officer.   | Q4 2023  | Board of Directors | In Progress           |  |
| Retain Executive Search Firm to assist with recruitment of Director of Power Services and Chief Operations Officer.  | Q3 2023  | CEO                | Complete              |  |
| Recruit Chief Operations Officer.  | Q2 2024  | CEO                |                       |  |
| Recruitment of open positions.   | Q4 2024  | H.R./CEO           | Complete/ In Progress |  |
| Implementation of Cost-of-Living Increase.   | Q1 2024  | CFO/CEO            | Complete              |  |
| Collaborate with other California CCAs on a comprehensive classification study and salary survey or pursue the development of a OCPA specific comprehensive classification study and salary survey if no joint effort is possible. | Q4 2023  | H.R./CFO/CEO       | In Progress           |  |
| Establish and sustain a high-performing agency while developing comprehensive plans for remote, hybrid, and in-person work through internal guidelines.  | Q4 2023  | H.R./CFO/CEO       | Complete/<br>Ongoing  |  |





#### **Rules of Engagement**

A set of operating principles to guide conduct, communication, and relationships as the Board fulfills its duties. Rules of Engagement are created to set standards of excellence and best practices for board governance, decision-making, communication, and interaction. Rules of Engagement can also be extended and adopted for an entire organization to guide conduct internally and beyond the organization (community, customers, stakeholders, and general public).

#### Rules of Engagement are:

- Clear expectations and accountability on how you will conduct yourselves.
- Best practices in decision-making, communication, collaboration, and governance.
- · How you will guide your behavior with each other.
- How you will work together and work with others.

# OCPA Board to consider adopting the following Rules of Engagement at the July Board Meeting

- 1. We will be mindful and ensure our energies focus on our mission statement, goals, and principles.
- 2. We will function as a team with a commitment to excellence. We will treat each other with trust, respect, and dignity, working together with openness, honesty, and integrity while fostering camaraderie and mutual support.

