

WELCOME TO A NEW WAY TO POWER YOUR WORLD

DEAR NEIGHBOR,

Orange County Power Authority (OCPA) is your local electricity provider, offering clean, reliable and competitively priced renewable energy. As a locally managed, community-based public agency, we put our communities first, helping you take a giant step toward a more sustainable energy future. When you started electric service, OCPA became your new electric generation service provider.

YOU CAN CHOOSE YOUR ENERGY RATE PLAN AND YOUR CONTRIBUTION TOWARD CLIMATE CHANGE

Electricity is one of the top sources of greenhouse gas emissions. The cleaner the power source, the more environmentally friendly you can be. We offer three tiers of clean energy options.

Your city chose 72% Smart Choice as the preferred energy option for all households in your city and you will see this selection on your energy bill. As a 72% renewable energy customer, you are building a cleaner future. However, you have choices:

BASIC CHOICE	SMART CHOICE	100% RENEWABLE	OPT-OUT
<p>You can choose our 44% Basic Choice renewable energy plan, which actually costs less than Southern California Edison (SCE) rates.</p>	<p>You can stay at the 72% Smart Choice renewable energy plan, which costs only slightly more than the 44% Basic Choice plan and SCE rates.</p>	<p>You can go up to 100% Renewable energy, which costs a little bit more than the 72% Smart Choice plan, to help OCPA put even more renewable energy onto the electrical grid to create a healthier, more resilient Orange County.</p>	<p>You can return to SCE, which provides 33.2%* renewable energy at a higher cost than OCPA's Basic Choice plan. The choice is yours.</p> <p><small>*Per SCE's most recent Power Content Label</small></p>

For **Net Energy Metering (solar)** customers, OCPA's Net Surplus Compensation rate for excess generated power is 10% higher than SCE's prevailing rate. Visit ocpower.org/NEM to learn more about the program.

HOW OCPA AND SCE WORK TOGETHER

While OCPA is your energy provider, your bill will still come from Southern California Edison (SCE) and the energy that comes to your home is delivered via the electrical grid that SCE helps maintain. So, if your power goes out, you call SCE. By having OCPA as your energy provider, you are joining thousands of other Orange County residents and businesses who are helping bring more renewable energy onto the grid to reduce our dependence on fossil fuels. OCPA customers have the same access to rate assistance programs as SCE customers. Rate relief provided through the CARE, FERA, AMP, HEAP or Medical Baseline programs also applies to OCPA customers.



Source

OCPA buys electricity from traditional and renewable resources.

Delivery

SCE delivers the electricity and maintains the electrical grid.

Customer

Customer chooses how much renewable energy they want OCPA to purchase on their behalf to put onto the electrical grid to help climate change.

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CALIFORNIANS BENEFITING FROM COMMUNITY ENERGY FOR MORE THAN 20 YEARS

Community energy is new to Orange County, but it's not new to California. Assembly Bill 117 was passed in 2002 to establish Community Choice Aggregation (CCA), also known as community energy, which allows communities to join together to give Californians the opportunity to choose their electric provider and the source of their electricity. CCAs are succeeding all over the state, with 25 programs already providing reliable, affordable and clean energy to local customers and delivering innovative reinvestment programs that benefit local needs and state Climate Action Goals.

200+

Towns, Cities, Counties with Community Energy Providers

14M+

Customers Served by Community Energy Providers in California

11K+

Megawatts of New Clean Energy Power Purchase Agreements Signed by CCAs

OCPA IS A LOCAL PUBLIC AGENCY

CCAs are local, not-for-profit public agencies led by people in your community. And unlike investor-owned utilities, OCPA can't make a profit. It reinvests revenue back into the community by doing things like offering energy efficiency rebates, educational programs and grants for businesses to create more energy-efficient facilities.

CONTACT OCPA TO LEARN MORE

We know you might have questions, so please visit our website at ocpower.org to learn more or call us at 866-262-7693. We want to be sure that you have accurate information as you make decisions about your energy provider.

It's a privilege to provide you with renewable energy at competitive rates!

Sincerely,

Orange County Power Authority

To learn more and to review in 中文, 한국어, español, Tiếng Việt, فارسی, Tagalog, 日本語, visit ocpower.org/notices or call **1-866-2-OCPOWER** (1-866-262-7693).



Terms & Conditions of Service

Opt Out You will be automatically enrolled with OCPA. If you want to remain an SCE customer, you must opt out. You may request to opt out of OCPA at any time by calling 1-866-2-OCPOWER (1-866-262-7693) or visiting ocpower.org. Please have your SCE account information on hand to process your request. There is no fee to opt out of OCPA. Please be advised that if you do opt out and return to SCE, you will not have the option to return to OCPA for a full year and be subject to SCE's current rates, terms, and conditions of service. For information on SCE's terms and conditions visit sce.com. Accounts will be transferred on the day the electric meter is read and cannot be transferred during the middle of a billing cycle. Opt out requests received at least 5 days prior to a customer's meter read date will be processed for that meter read date; all other opt out requests will be processed on the subsequent meter read date. Customers who opt out or otherwise stop receiving service from OCPA will be charged for all OCPA electricity used before ending OCPA electric service.

Rates Orange County Power Authority electric generation rates are set to provide cleaner electricity at competitive rates. OCPA rates are subject to change. Changes to rates will be adopted at duly noticed public meetings by the OCPA Board of Directors. Changes to OCPA or Southern California Edison rates will impact cost comparisons between OCPA and SCE. SCE charges OCPA customers a monthly Power Charge Indifference Adjustment and a Franchise Fee Surcharge. OCPA has accounted for these additional charges in calculating rates. Note, that OCPA rates are competitive with SCE rates, even with these fees. Available rates can be reviewed at ocpower.org or by calling 1-866-2-OCPOWER (1-866-262-7693).

Billing You will receive a single monthly bill from SCE that includes OCPA's electric generation charges. SCE collects authorized charges from OCPA customers for delivering power to your home or business and for providing

other services. These components of your electric bill are the same whether you buy electricity from OCPA or SCE. OCPA's electric generation charge replaces SCE's electric generation charge. OCPA's charge is not a duplicate charge or extra fee. SCE will continue to charge you for electric delivery services. If you opt out of OCPA, SCE will resume charging you for electric generation.

Enrollment OCPA is the default electricity provider in member agency jurisdictions. You hereby acknowledge and agree that if you opt out of OCPA and return to SCE electric generation service any time after you are enrolled, your electricity account(s) will be subject to SCE's transitional rates based on energy market prices and other terms and conditions of service. Many accounts within OCPA's service area are automatically enrolled with OCPA's 100% Renewable Choice energy service unless the account holder chooses to opt out or choose to sign up for Basic Choice or Smart Choice. For more information regarding member agencies and service offerings, you may call 1-866-2-OCPOWER (1-866-262-7693) or visit ocpower.org.

Discount Programs If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, or Level Pay, you will continue to receive all benefits and discounts as an OCPA customer.

Failure to Pay OCPA may transfer your account to SCE upon 60 calendar days' written notice if you fail to pay your bill. If your service is returned to SCE, you will still be required to pay any unpaid charges at that time.

Customer Privacy Policy The policy can be found at ocpower.org or by calling 1-866-2-OCPOWER (1-866-262-7693).